



Smoky Valley Dog Center Boarding Agreement

1- In order to protect your four legged family member, we require that your pet is up to date on it's vaccinations. Please bring a copy of their records with you on your pet's first visit for their file.

2- Please ensure that your dog is parasite free. If your dog is found to have parasites, you will be charged for your pet's treatment.

3- We feed Fromm Adult for all meals. We recommend that you bring enough of your pet's normal feed to see them through the duration of their stay. (An abrupt change in their diet can upset their stomachs and unnecessarily upset their routine.) If you do not bring food for your pup, there will be an additional charge of \$5 a day billed to your account per pup.

4- If you have items (such as blankets, toys, etc) that you would like to remain with your pet, please mark them clearly with the pet's name. We will not accept any unmarked items.

5-Rates are calculated per night. Stays with us are also charged at a "one night minimum" rule. If you pick your pet up less than 24 hours after their arrival, you will still be charged for one full day unless they were scheduled for doggie daycare originally. No exceptions.

6-We no longer offer pick up and drop off services.

7-Payment is expected in full at pick up time unless other arrangements have been made in advance. Cash, money order, PayPal, Venmo, and checks are all accepted.

There will be a \$30 fee for all returned checks.

8-Playground times approximately every two hours are included in the daily charge. Please let us know if you do not want this to occur during their stay with us due to medical reasons, etc.

9-Special needs pets may require an additional charge depending on the circumstances. Any additional charges will be agreed upon in advance.

10-If your pet falls ill, you will be immediately notified. If we are unable to contact you, your veterinarian will be contacted, and any subsequent expenses incurred are your responsibility. We will not take any unnecessary risks with your pet's health. Please ensure that your veterinarian is aware of your family's relationship with us to avoid any delay in your pet's care in such an emergency.

11-Destruction of dog flaps will result in an additional charge of \$10 per flap. These are expensive to replace, and we do not want to raise the prices for all of our clients due to the actions of a few pups.

12- If we are at full capacity, your dog or cat is scheduled to go home and you do not pick them up, you will not only be charged for the additional nights of boarding, you will be charged \$50 for a crate fee.

13-If you are at any time rude to our staff, you will be placed on the banned list for any services provided by SVDC. Zero tolerance policy.

First and Last name printed

Signature

Date

Pet's Name(s)